

Regional Service Coordination (RSC) Model Transition to DJJ Direct Contracts

6.27.2025



**Virginia Department of Juvenile
Justice**



Transition notice on DJJ's website



Virginia Department of Juvenile Justice

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DJJ Brings the Regional Service Coordination Model In-house to Focus on Services

JUNE 10, 2025

DJJ is excited to announce we are bringing the Regional Service Coordination (RSC) model back under the DJJ roof. In 2016 DJJ contracted with two external companies to coordinate with direct service providers and establish a range of services for youth involved in the juvenile justice system, known as the Regional Services Coordination Model. In 2023, as recommended in the 2021 report issued by JLARC, service coordination and assessment units were consolidated under the Deputy Director of Placement & Program Implementation. This included the primary responsibilities of regional service coordination. Since then, the Quality Assurance (QA) team has been assessing the model and improving upon the external model. For example, in fiscal year (FY) 2025, DJJ reviews of the process determined that dividing the state between two RSC agencies was impacting the effectiveness and efficiency of the delivery of services for our youth and families. As a result, DJJ opted to renew only the contract for Evidence Based Associates (EBA). As we approached FY 2026, it became evident we could become more impactful by returning the service coordination roles and responsibilities to DJJ. The endorsement of the Model in the recent 2025 JLARC report reinforces our decision. This allows DJJ to adapt and build on the existing model, expand upon our already robust variety of services by working directly with providers, and pay special attention to individual youth needs. This collaborative approach allows us to better meet the needs of the youth and families we serve. The guidance and instruction of EBA has been pivotal in allowing us to grow to this independence. We sincerely appreciate all the dedication and work that EBA has put into our state, agency, youths and families over the previous ten years.

CONTACT

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Transitioning the RSC model internally will increase accountability and flexibility within the model to ensure youths and families are receiving high-quality and appropriate services. The new Regional Services Coordination Unit will work with the Community Engagement Unit and Violence Intervention Unit to monitor regional data trends in Juvenile behaviors and allow immediate service acquisition to address those trends. They will continue to work with the Quality Assurance unit for guidance on fidelity and effectiveness of the rehabilitative programming.

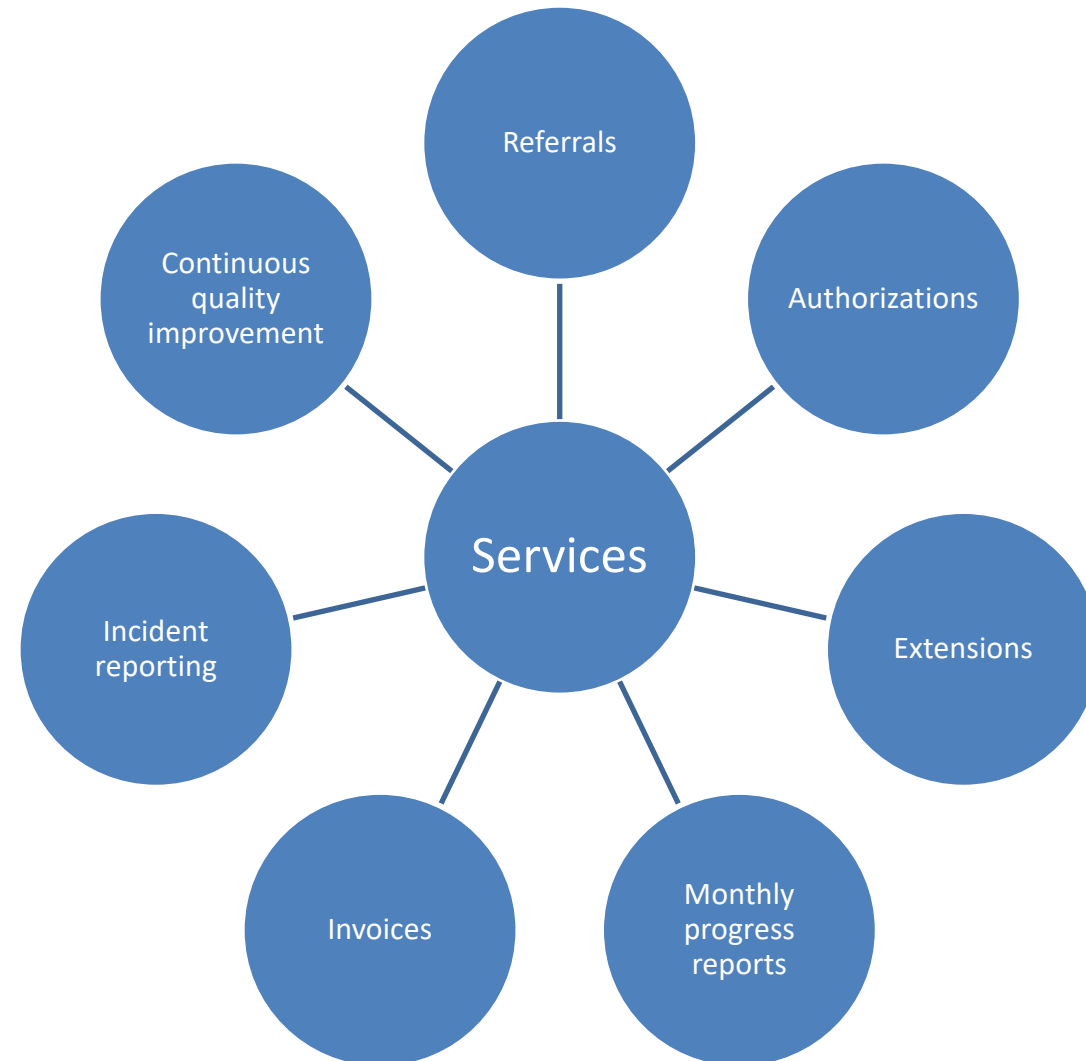
The Department is excited to expand upon our existing approach to accessing tailored services, with an emphasis on data driven evaluation of those services. The 2021 JLARC report stated, “the quality of program implementation is critical for positive outcomes” and that “DJJ should ensure youth receive quality programming.” The transition of the RSC model allows DJJ to assess service delivery and outcomes in real time. Court involved youth face immediate challenges and therefore need immediate, effective services.

DJJ is proud to expand upon the existing processes to continue our mission of providing and delivering the most effective services for the youth we serve.



DJJ RSC Model

DJJ aims to maintain the current model and is developing comparable processes to those under the current structure





Contract Process

eVA Vendor Application

- All providers will need to register as a vendor with eVA
- Will need to submit W-9 form

Request for Proposal

- RFP was posted on 6/26/25
- Providers must submit proposal by 7/28/25 at 2:00pm

Contract Awards

- DJJ will review and score proposals
- Negotiations, if needed
- Award contracts with DJJ directly

DJJ Referrals for Services

- DJJ to send referrals and POSOs directly to providers
- EBA will transfer open services to DJJ and DJJ will issue updated POSOs



eVA Vendor Registration

www.eva.virginia.gov



Business Opportunities

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Resources



Search eVA

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Register Now

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Get Help - Customer Care



Capitol Square - Historic Richmond Virginia



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I BUY FOR VIRGINIA



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Register Now

If you are a State Agency, College or University contact your procurement office to request an eVA Login.

If you are a Local Government [Click Here](#)

Supplier Registration [Click Here](#)

• [New Supplier Registration Guide](#)

• [Look-up your Commodity Codes](#)

• **IMPORTANT!** Please submit your COVA W-9 after you register. Login to your account and add as an attachment under General Info in Documents & Certs.

• [Commonwealth of Virginia Substitute W-9 Form](#)

Registration is not considered complete unless a Commonwealth of Virginia Substitute W-9 is received. The W-9 Form must be signed (handwritten, Adobe, or DocuSign) and dated. Payments for goods or services will be delayed without a properly executed Commonwealth of Virginia Substitute W-9.

• [SWaM Certification](#)

• [Paper Registration](#)



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Virginia's Marketplace

Business Opportunities | Transparency | Contracts & Sources | Resources

Virginia Business Opportunities (VBO)

VIBE

Open Construction

Future Procurements

Search eVA

Buyer Login

Supplier Login

Register Now

Forgot Username/Password

Get Help - Customer Care

Customer Care

BUYER & SUPPLIER HELP

SUPPORT INFORMATION ADVICE PROBLEM SOLVING HELP SOLUTION

Get Help!



Search for Opportunities

- Search: RFP 97671 or DJJ Regional Service Coordination
- Direct link:

https://mvendor.cgieva.com/Vendor/public/IVDetails.jsp?PageTitle=SO%20Details&rfp_id_lot=97671&rfp_id_round=0

The screenshot shows a web application interface for searching opportunities. At the top, there's a search bar with the text "Search : DJJ Regional Service Coordination". Below the search bar, on the left, is an "Advanced Search" section with a "Clear All" button and several filter categories: STATUS (Open, 1), BUYING ENTITY, OPPORTUNITY TYPE, CATEGORY, SET-ASIDE, DATE POSTED, and DATE CLOSED. On the right, under "Found 1 result", there's a "View Favorites" link. Below this, a card displays the search results for "DJJ Regional Service Coordination" with a status of "Open". The card includes the RFP number "RFP 97671", the department name "Department of Juvenile Justice -Statewide", and a description: "The Virginia Department of Juvenile Justice (DJJ) seeks to contract with multiple service providers to establish a continuum of treatment and intervention services in community-based and residential settings for DJJ-involved youth, their families, and their community supports." There are buttons for "RFP" and "Prof Serv". On the right side of the card, it shows the closing date "Closing On: 7/28/25 2:00 PM", "Time Left: 31 days", and buttons for "View Opportunity" and "Add to Favorites".



Proposals due 7/28/25 at 2pm

★ RFP-97671

DJJ Regional Service Coordination

Status:	Open
Time Left:	31 days
Closing:	7/28/25 2:00 PM
Issued:	6/26/25 4:29 PM
Last Updated:	
Buyer:	Gabriel Washington gabriel.washington@djj.virginia.gov 804-371-0700



RFP Documents

Summary:

The Virginia Department of Juvenile Justice (DJJ) seeks to contract with multiple service providers to establish a continuum of treatment and intervention services in community-based and residential settings for DJJ-involved youth, their families, and their community supports.

Documents

Document	Size	Description	Posted On	Type
Attachment E - Pricing Schedule.xlsx	(48.91 KB)	Attachment E - Pricing Schedule	6/26/25	RFx Document
Attachment F - DJJ Administrative Regions.pdf	(319.98 KB)	Attachment F - DJJ Administrative Regions	6/26/25	RFx Document
Attachment G - RSC Service Definitions.pdf	(728.85 KB)	Attachment G - RSC Service Definitions.pdf	6/26/25	RFx Document
Attachment H - RSC Protocol for MHSTPs.pdf	(173.94 KB)	Attachment H - RSC Protocol for MHSTPs	6/26/25	RFx Document
Attachment I - RSC Rates.pdf	(170.25 KB)	Attachment I - RSC Rates	6/26/25	RFx Document
Attachment J - RSC Confidentiality Agreement.pdf	(221.06 KB)	Attachment J - RSC Confidentiality Agreement	6/26/25	RFx Document
Attachment K - Non-Security Staff Dress Code.pdf	(1.64 MB)	Attachment K - Non-Security Staff Dress Code	6/26/25	RFx Document
Attachment L - Staff Code of Conduct.pdf	(5.72 MB)	Attachment L - Staff Code of Conduct	6/26/25	RFx Document
Attachment M - Prison Rape Elimination Act.pdf	(458.69 KB)	Attachment M - Prison Rape Elimination Act	6/26/25	RFx Document
RFP BPM073736 - DJJ Regional Service Coordination Model.pdf	(579.81 KB)	RFP BPM073736 - DJJ Regional Service Coordination Model.pdf	6/26/25	RFx Document



Follow up questions

- DJJ will be enhancing the website with additional information as the transition progresses
<https://www.djj.virginia.gov/pages/ppi/rsc.htm>
- For eVA assistance, contact customer care at (866) 289-7367 or eVAcustomer care@dgs.virginia.gov
- Questions regarding the RFP will be accepted until 7/23/25 and can be sent to Gabriel Washington
Gabriel.Washington@djj.virginia.gov